





Deutscher Akademischer Austausch Dienst German Academic Exchange Service











**HRK** German Rectors' Conference

The Voice of the Universities



## DIES ASEAN-QA Training Workshop on External Quality Assurance Part III 25<sup>th</sup> of February - 1<sup>st</sup> of March 2013 Kuala Lumpur, Malaysia

Hosted by: Malaysian Qualifications Agency (MQA)







Sunday, 2	24 February 2013	
Time	Programme	Venue
17:00	Internal Team Meeting	Aseana Level 3, Armada Hotel
19:00	Informal Welcome Reception	Ballroom Foyer, Level 3, Armada Hotel
Monday, 2	25 February 2013	
Time	Programme	Venue
8:45	Joint transfer	Lobby, Armada Hotel
9:30	Welcome and Introduction to the Workshop	Main Meeting Room,
	Dato 'Dr. Syed Ahmad Hussein, President, ASEAN Quality Assurance Network (AQAN), Malayisa	Level 13B, MQA
	Marc Wilde, Head of Section Joint Higher Education Management Programmes (DIES), German Academic Exchange Service (DAAD), Germany	
9:45	Update on the Project	
	Marc Wilde, DAAD	
	Chair: Prof. Zita Mohd Fahmi, Executive Secretary, ASEAN Quality Assurance Network (AQAN), Malaysia	
10:30	Coffee Break	
11:00	Expectations of Higher Education Institutions from External Review	
	Dr. Philipp <b>Pohlenz</b> , Head of Centre for Quality Development, University of Potsdam, Germany	
11:45	The Role of EQA Officers in Europe. An Overview on Different Practices	
	Josep <b>Grifoll</b> , Member of the Board, European Association for Quality Assurance in Higher Education (ENQA), Spain	
	Chair: Ms. Concepcion <b>Pijano</b> , Executive Director, Philippine Accrediting Association of Schools, Colleges and Universities (PAASCU), Philippines	





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12:30	Lunch Break Dining Hall, Level 13B, MQA		
14:00	AUN-QA Site Visits. Experiences from AUN Programme Assessments	Main Meeting	Room,
	Prof. Dr. <b>Tan</b> Kay Chuan, Director of Office of Quality Management, AUN Chief QA Officer, National University of Singapore, Singapore	Level 13B, MQA	,
	<b>Zhou</b> Qi, Consultant, Office of Quality Management, National University of Singapore, Singapore		
	Chair: Dr. Iring <b>Wasser</b> , Managing Director, Accreditation Agency for Engineering, Informatics, Natural Sciences and Mathematics (ASIIN), Germany		
15:30	Coffee Break		
16:00	The Check List: Tasks of EQA Trainees Prior, During and After the Site Visit		
	Concepcion V. Pijano, PAASCU &		
	Dr. Iring Wasser, ASIIN		
	Chair: Dr. Heinz-Ulrich Schmidt, Special Representative, Foundation for International Business Administration Accreditation (FIBAA), Germany		
16:45 -	Introduction to Group Work		
17:00	Dr. Iring Wasser, ASIIN		
19:30	Welcome Dinner at Kelantan Delights Restaurant		







Time	Programme	Venue
8:30	Joint transfer	Lobby, Armada Hotel
9:00	Group Work: Dissussing the SARs with the EQA participants according to AUN criteria	
	Presentation of SAR findings (10 minutes each Trainee) and discussion in the groups.	
	A: Josep Grifoll, ENQA & Prof. Dr. Tan Kay Chuan, NUS	Group A: Meeting Room
Coffee Break in between	EQA Trainees: Pen Sithol/Lay Sopagna from Cambodia John Suprihanto/Denisa Rufiana from Indonesia Adinin Md Salleh from Brunei	Level 13A, MQA
	B: Prof. Zita Mohd Fahmi, (AQAN) & Dr. Heinz-Ulrich Schmidt, (FIBAA)	Group B: Meeting Room Level 14A, MQA
	EQA Trainees: Nguyen Huu Cong from Vietnam Siti M. Daud/ Marziawani Othman from Malaysia Dirce Belo/ Abilio de Araujo from Timor-Leste	
	C: Dr. Iring Wasser, ASIIN & Concepcion V. Pijano, PAASCU	Group: C: Library, Level 11B, MQA
	EQA Trainees: Somyot Cheejaeng/Suchaya Sangcharoon Thailand Alfredo Fabay/Mary Grace Ramos from Philippines Sunnti Duangtavanh from Laos	
12:30	Lunch at Dining Hall, Level 13B, MQA	
13:30	Group Work continued	
15:30	Coffee break	
	Feedback Session in the Plenary (10 min per group)	Main Mooting Doom Laws
16:00	Chair: Marc Wilde, DAAD	Main Meeting Room, Leve 13B, MQA





16:30 Instruction of Contry out Interviews? Do's and Don'ts Good Practices in Germany & Sout East Asia Dr. Heinz-Ulrich Schmidt, FIBAA & Concepcion Pijano, PAASCUInstruction to Group Work and Q & A Dr. Iring Wasser, ASIIN17:30 TrimeIntroduction to Group Work and Q & A Dr. Iring Wasser, ASIINIntroduction to Group Work and Q & A Dr. Iring Wasser, ASIINWednesd			
Wednesday, 27 February 2013VenueTimeProgrammeVenue8:30Joint transferLobby, Amada Hotel9:00Group Work: How to Carry out Interviews? Interactive exercises and discussions in the groups.Group A: Meeting Room Level 13A, MQA12:30Lunch at Dining Hall, Level 13B, MQAGroup C: Library, Level 11B, MQA14:00How to Write Reports? - The Experiences of AUN and Comments from a European Perspective Prof. Dr. Tan Kay Chuan, NUS Chair: Josep Grifoll, ENQAMain Meeting Room, Level 13B, MQA15:15Introduction to Group Work and Q & A Dr. Iring Wasser, ASIINDescription	17:30-	Good Practices in Germany & Sout East Asia Dr. Heinz-Ulrich Schmidt, FIBAA & Concepcion Pijano, PAASCU Chair: Josep Grifoll, ENQA Introduction to Group Work and Q & A Dr. Iring Wasser, ASIIN	
TimeProgrammeVenue8:30Joint transferLobby, Amada Hotel9:00Group Work: How to Carry out Interviews? Interactive exercises and discussions in the groups.Group A: Meeting Room Level 13A, MOA10:00Coffee break in betweenInteractive exercises and discussions in the groups.Group D: Meeting Room Level 14A, MOA12:30Lunch at Dining Hall, Level 13B, MOAGroup C: Library, Level 11B, MOA14:00How to Write Reports? - The Experiences of AUN and Comments from a European Perspective Prof. Dr. Tan Kay Chuan, NUS Chair: Josep Grifoll, ENQAMain Meeting Room, Level 13B, MOA15:15Introduction to Group Work and Q & A Dr. Iring Wasser, ASIIND.Main Meeting Room, Level 13B, MOA	Wednesda		
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8:30John transferGroup Work: How to Carry out Interviews? Interactive exercises and discussions in the groups.Group A: Meeting Room Level 13A, MQA Group B: Meeting Room Level 14A, MQA Group C: Library, Level 11B, MQA12:30Lunch at Dining Hall, Level 13B, MQAMain Meeting Room, Level 11B, MQA14:00How to Write Reports? - The Experiences of AUN and Comments from a European Perspective Prof. Dr. Tan Kay Chuan, NUS Chair: Josep Grifoll, ENQAMain Meeting Room, Level 13B, MQA15:15Introduction to Group Work and Q & A Dr. Iring Wasser, ASIINDr. Iring Wasser, ASIIN	Time	Programme	Venue
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Comments from a European Perspective Prof. Dr. Tan Kay Chuan, NUS Chair: Josep Grifoll, ENQAMain Meeting Room, Level 13B, MQA15:15Introduction to Group Work and Q & A Dr. Iring Wasser, ASIINDr. Iring Wasser, ASIIN	12:30	Lunch at Dining Hall, Level 13B, MQA	
Dr. Iring Wasser, ASIIN	14:00	Comments from a European Perspective Prof. Dr. Tan Kay Chuan, NUS	
15:30 Coffee break	15:15		
	15:30	Coffee break	







16:00	Cultural Programme - Visit to the Malaysian Craft Centre - Cultural Dinner at the Seri Melayu Restaurant	
Thursday,	28 Feburary 2013	
Time	Programme	Venue
8:30	Joint transfer	Lobby, Armada Hotel
9:00	Group Work: How to Write Good Reports?	
Coffee break in between	Exercises and discussions in the group.	Group A: Meeting Room Level 13A, MQA Group B: Meeting Room Level 14A, MQA Group: C: Library, Level 11B, MQA
12:30	Lunch at Foyer Sri Damak & Sri Siantan, De Palma Seminar & Conference Centre	
14:00 Coffee break in between	Group Work continued	
17:00- 17:30	Feedback Session in the Plenary (10 min per group) Chair: Marc Wilde, DAAD	Foyer Sri Damak& Sri Siantan, De Palma Seminar & Conference Centre
19:30	Farewell Dinner at the 39 Restaurant	







Friday, 1	March 2013	
Time	Programme	Venue
8:30	Joint transfer	Lobby, Armada Hotel
9:00	Panel Discussion - Towards an ASEAN QA Framework Prof. Zita Mohd Fahmi, AQAN Josep Grifoll, ENQA Concepcion V. Pijano, PAASCU Prof. Dr. Sauwakon Ratanawijitrasin, Centre Director, SEAMEO RIHED, Thailand Dato ´Dr. Syed Ahmad Hussein, AQAN Prof. Dr. Tan Kay Chuan, NUS Chair: Dr. Iring Wasser, ASIIN	Main Meeting Room, Level 13B, MQA
10:30	Coffee break	
11:00	Wrap Up and Evaluation Frank Niedermeier, ASEAN-QA Project Coordinator, University of Potsdam, Germany	
11:30	ASEAN-QA: The Way Forward - What's next after the site visit? Marc Wilde, DAAD Chair: Concepcion V. Pijano, PAASCU	
12:00	Closing Ceremony	
12:30	Lunch at Dining Hall, Level 13B, MQA	
14:30- 17:30	Internal Team Meeting	
Saturday,	2 March 2013	
Time	Programme	Venue
9:00- 12:00	Internal Team Meeting with following Lunch	Aseana, Level 3, Armada Hotel