

DAAD Deutscher Akademischer Austausch Dienst
German Academic Exchange Service
HRK German Rectors' Conference
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DAAD
HRK
DIES
Dialogue on Innovative Higher Education Strategies

AQAN
ASEAN Quality Assurance Network

ENQA

**ASEAN
University
Network**



**ASEAN-QA
Training Workshop on
Internal and External Quality Assurance. Part 1
17th - 21st October 2011**

Siam City Hotel Bangkok

**Sunday,
16 October** *Arrival of participants
(Airport transfer at own arrangement)*

4:30 - 6:30 pm **ASEAN-QA Programme Management Team Meeting**
Participants: Steering Committee Members, IQA/EQA trainers

*Chaired by: Dr. Philipp Pohlenz, Marc Wilde
Venue: Kornkamol Room, 2nd Floor*

7:00 pm **Informal Welcome Reception**
*Venue: Rattanakosin Room, 1st Floor
Siam City Hotel*

**Monday,
17 October** *Venue: Kamolthip Room, 2nd Floor*

9:00 - 9:30 am **Opening Session**

Introductory Remark
Assoc. Prof. Dr. Nantana Gajaseni,
Executive Director, ASEAN University Network

Welcoming Remark

Dr. Channarong Pornrungrroj,
Director, Office for National Education Standards and Quality
Assessment (ONESQA), Thailand

Opening Remark

Associate Professor Kamjorn Tatiyakavee, M.D., Deputy Secretary-
General, Office of the Higher Education Commission, Ministry of
Education, Thailand

9:30 - 10:00 am *Group photo and coffee break*

10:00 - 10:45 am **Welcome to the participants and Introductions**

Dr. Chantavit Sujatanond, Special Advisor, SEAMEO Regional Centre
for Higher Education and Development (SEAMEO RIHED)

Marc Wilde, Head of Section Joint Higher Education Management
Programmes (DIES), DAAD

Barbara Michalk, Head of Section Higher Education Reform in
Germany and Europe, German Rectors' Conference (HRK)

10:45 - 12:30 pm **The DIES Programme: Joint Higher Education Management
Programmes**
Marc Wilde, DAAD

**The ASEAN-QA Project and Learning Objectives of Training
Course Part 1**

Dr. Philipp Pohlenz, Head of Centre for Quality Assurance,
University of Potsdam

Chaired by: Ina Grieb, Senior Expert, former Vice-President of
University of Oldenburg

12:30 - 2:00 pm **Lunch (Venue: *Spice & Rice Restaurant*)**

- 2:00 - 4:30 pm **Setting the Stage Part 1- An Overview on External Quality Assurance in Southeast Asia and Europe**
- The Quality Assurance Landscape in Southeast Asia**
Dr. Chantavit Sujatanond, SEAMEO RIHED
- The Quality Assurance Landscape in the European Higher Education Area**
Josep Grifoll, Member of the Board, European Association for Quality Assurance in Higher Education (ENQA)
- External Quality Assurance in Thailand**
Dr. Sutassi Smuthkochorn, Advisor to ONESQA Director
- External Quality Assurance in Germany**
Dr. Iring Wasser, Managing Director, Accreditation Agency for Engineering, Informatics, Natural Sciences and Mathematics (ASIIN), Germany
- Discussion**
- Chaired by:* Concepcion V. Pijano, Executive Director, Philippine Accrediting Association of Schools, Colleges and Universities (PAASCU) &
- Dr. Heinz-Ulrich Schmidt, Special Representative, Foundation for International Business Administration Accreditation (FIBAA), Germany
- 4:30 - 5:30 pm **Get Together:** Introducing each other
Splitting up into IQA and EQA Group
Venue: *Kamolmart Room, 6th Floor*
- 5.45 pm *Depart for the Dinner Venue*
- 6.00 - 9.00 pm **Welcome Dinner**
Hosted by AUN
Venue: *Ramayana Restaurant & Asara Theatre*

Tuesday,
18 October

Venue: Kamolmart Room, 6th Floor

9:00 - 10:30 am **Setting the Stage Part 2- An Overview on Internal Quality Assurance in Germany**

Trends in Internal Quality Assurance in Germany
Barbara Michalk, HRK

Quality Management at University of Potsdam
Dr. Philipp Pohlenz, University of Potsdam

Discussion

Chaired by: Prof. Dr. Amelia P. Guevara, AUN Quality Officer and former Vice-President for Academic Affairs, University of the Philippines

10:30 - 11:00 am *Coffee break*

11:00 - 12:30 pm **Introduction to the AUN QA Model**
Prof. Dr. Tan Kay Chuan, AUN Chief Quality Officer and Director of Office of Quality Management, National University of Singapore (NUS)

Case Study: Example of Study Programme Assessment according to AUN Model (UGM)

Dr. Titi Savitri Prihatiningsih, AUN Chief Quality Officer, Gadjah Mada University

Discussion

Chaired by: Marc Wilde, DAAD

12:30 - 2:00 pm **Lunch** (Venue: Patummat Restaurant, 1st Floor)

2:00 – 3:30 pm **PDCA: The Cyclic Logic of Quality Management**
Johnson Ong Chee Bin, AUN Quality Officer, National University of Singapore

Learning Outcomes in Higher Education
Barbara Michalk, HRK

Chaired by: Prof. Dr. Zita Mohd Fahmi, Deputy Chief Executive Officer (Quality Assurance), Malaysian Qualifications Agency (MQA)

3:30 – 3:45 pm *Coffee break, IQA and EQA splitting into working groups*

3:45 – 5:00 pm

Plenary IQA

Plenary EQA

Preparation of Working Group Session
Dr. Titi Savitri Prihatiningsih,
Gadjah Mada University

How is EQA realised in the participants' Higher Education Systems?
Selected case studies

How to write a Self-Assessment-Report (SAR)
Ina Grieb, University of Oldenburg

Chaired by: Concepcion V. Pijano, PAASCU

Chaired by: Dr. Philipp Pohlenz,
University of Potsdam

Wednesday, 19 October	IOA Group <i>Venue: Kamolmart Room</i>	EQA Group <i>Venue: Kamolmart Room</i>
8:30 - 10:30 am	<p>Preparing the Self-Assessment Report (SAR)</p> <p><i>Three Parallel Working Groups:</i> Programme Specification, Programme Structure & Content Dr. Titi Savitri Prihatiningsih & Barbara Michalk</p> <p>Teaching & Learning Strategy Dr. Ina Grieb & Prof. Dr. Amelia Guevara</p> <p>Student Assessment Johnson Ong Chee Bin & Dr. Philipp Pohlenz</p>	<p>Analysing & Discussing Criteria for External Assessment</p> <p>QA of Teaching and Learning, Staff Development Activities, Stakeholders Feedback</p> <p>Dr. Iring Wasser & Concepcion V. Pijano</p>
10:30 - 11:00 am	<i>Coffee break</i>	
11:00 - 1:00 pm	<p>Working groups</p> <p>Preparing the Self-Assessment Report (SAR) - con't</p> <p>Academic Staff Quality, Support Staff Quality Dr. Philipp Pohlenz & Dr. Titi Savitri Prihatiningsih</p> <p>Student Quality, Student Advice & Support Barbara Michalk & Prof. Dr. Amelia Guevara</p> <p>Facilities & Infrastructure Ina Grieb & Johnson Ong Chee Bin</p>	<p>Analysing & Discussing Criteria for External Assessment - con't</p> <p>Pass rates, Drop Out Rates, Graduation Time, Employability, Research Josep Grifoll Saurí & Concepcion V. Pijano</p>

1:00 – 2:00 pm Lunch (Venue: Patummat Restaurant, 1st Floor)

Afternoon *Self Reflection*
Cultural Programme

Thursday
20 October

IOA Group
Venue: Kamolmart Room

EQA Group
Venue: Kamolmart Room

8:30 – 10:30 am Working groups
Preparing the Self-Assessment
Report (SAR) - con't

QA of Teaching and Learning
Dr. Philipp Pohlenz & Prof. Dr.
Amelia Guevara

Staff Development Activities
Barbara Michalk &
Johnson Ong Chee Bin

Stakeholders Feedback
Dr. Ina Grieb &
Dr. Titi Savitri Prihatiningsih

Analysing & Discussing Criteria
for External Assessment - con't

Programme Specification ,
Programme Structure & Content,
Teaching & Learning Strategy,
Student

Prof. Dr. Zita Mohd Fahmi &
Dr. Heinz-Ulrich Schmidt

10:30 – 11:00 am *Coffee break*

11:00 – 1:00 pm Working groups
Preparing the Self-Assessment
Report (SAR) - con't

Three Parallel Working Groups:
Pass rates, Drop Out Rates
Johnson Ong Chee Bin & Dr.
Philipp Pohlenz

Analysing & Discussing Criteria
for External Assessment - con't

Academic Staff Quality, Support
Staff Quality, Student Quality,
Student Advice & Support,
Facilities & Infrastructure

Prof. Dr. Tan Kay Chuan &
Dr. Heinz-Ulrich Schmidt

Graduation Time, Employability
Dr. Ina Grieb & Prof. Dr. Amelia
Guevara

Research
Dr. Titi Savitri Prihatiningsih &
Barbara Michalk

1:00 – 2:00 pm **Lunch** (*Venue: Spice & Rice Restaurant*)

2:00 – 4:30 pm

**Change Management - How to
Handle QA Tasks in a Resisting
Environment?**

Barbara Michalk & Johnson Ong
Chee Bin

Including interactive role plays

Chaired by: Dr. Philipp Pohlenz,
University of Potsdam

*(Coffee break to be served in
between)*

2:00 – 3:30 pm

**Analysing & Discussing Criteria
for External Assessment - con't**

3:30 – 4:00 pm
Coffee break

04:00 – 05:30 pm

**Plenary Session. Wrap and Open
Question**

Chaired by: Dr. Iring Wasser, ASIIN

07:00 pm **Farewell Dinner**
Hosted by ONESQA
Venue: Siam Niramit

**Friday,
21 October**

IQA Group

Venue: Kamolmart Room

EQA Group

Venue: Kamolmart Room

9:00 – 12:00 am

*Coffee break to be
served in between*

How to coordinate the SAR?

**Developing a Project Action
Plan (PAP)**

Dr. Philip Pohlenz, University of
Potsdam & Ina Grieb, University
of Oldenburg

**The Tasks of QA Agencies during
the Accreditation Procedures**

Assessment of application
documents

Organization of procedure

Composition of the Peer Group

Preparing PAPs. Individual Work

Supported by the entire IQA Trainer Team

Dos and don'ts - agencies/ peers

Chaired by: Dr. Iring Wasser, ASIIN & Prof. Dr. Zita Mohd Fahmi, MQA

12:00 - 1:00 pm "Pairing" of EQA and IQA participants in national groups.

1:00 - 2:00 pm **Lunch** (Venue: Patummat Restaurant, 1st Floor)

2:00 - 3:00 pm **Plenary Session: The Way Forward**
Venue: Kamolmart Room, 6th Floor

Next Steps - Outlook to Part 2
Ina Grieb & Dr. Iring Wasser

Chaired by: Dr. Philipp Pohlenz, University of Potsdam

3:00 - 04:00 pm **Feedback Session & Closing Ceremony**

Chaired by: Marc Wilde, DAAD

4:30 - 6:30 pm **ASEAN-QA Programme Management Team Meeting**
Debriefing and preparation meeting for Module II
Participants: Steering Committee Members, IQA/EQA trainers

Chaired by: Dr. Philipp Pohlenz, University of Potsdam
Venue: Kamolmart Room, 6th Floor

**Saturday,
22 October**

Venue: Kamolporn Room, 1st Floor

9:00 - 11:00 am **ASEAN-QA Steering Committee Meeting**

Chaired by: Assoc. Prof. Dr. Nantana Gajasen, AUN & Marc Wilde, DAAD